

# Devereaux Newsletter

Spring 2019

## Message from the President

I'd like to begin by thanking all of you for your interest and engagement in our community over the past year! Your candid comments regarding how to improve our neighborhood, and engagement with your board members, are the catalysts that will shape a stronger neighborhood, this year and in the years to come.

It was very clear from the annual board meeting in October, that you saw an opportunity for the board to communicate more openly and frequently with the community. To this end, we commissioned a new communications committee that is actively meeting and working to improve everything from our web presence to this newsletter, in the interest of sharing information more effectively. In addition, we held the first quarterly town hall meeting of 2019 in February, providing an opportunity for the board to update you on recent actions, while giving you an opportunity to share what was on your mind. While these activities are just a start, I am confident they will drive a much-improved flow of information to-and-from the board as well as to the community at large.

Finally, after a challenging year financially, our finances are returning to a much stronger state at a rapid rate, with our current reserve account funded at just under \$90,000. It is sound fiscal management and a healthy reserve account that should keep us all confident that we have the means to maintain the common areas of our community at a high level. The board will keep a close watch on the reserve account to ensure we return to the funding levels necessary to meet our future financial needs.

In closing, I encourage you to communicate with your board often, and please consider coming out to one of the quarterly town hall meetings this year, where the conversations are always spirited and diverse!

Rick Rudd—President

**Log onto [Devereauxnc.com](http://Devereauxnc.com) or enroll in our closed Devereaux Yahoo Website Group to find out what else is happening in our great subdivision.**

## Pool Committee

The pool committee is responsible for issues affecting the management and maintenance of the swimming pool. The pool is open from 6:30am to 8:30pm daily. All Devereaux residents must use your pool FOB or Bluetooth device for access into the pool area. Devereaux residents must accompany their guest(s) and shall be held responsible for their guest(s). NO Devereaux resident under the age of 14 is allowed in the pool area unless accompanied by an adult at all times. Entry to the pool by climbing the fence/gate is **NOT** allowed. No glass of any kind is allowed in the gated area. All persons using the pool do so at their own risk. **For a complete list of Devereaux Pools rules, please go to [Devereauxnc.com](http://Devereauxnc.com) and click on Pool.**



## Architectural Committee (ACC)

The Architectural Committee must review and approve all construction/painting which takes place within Devereaux in accordance with appearance, standards and guidelines as specified by Article VI of the Declaration of Covenants. The most important key to a quick approval of your project is a complete submittal. This should include plans, materials and required samples. **Please review the standards carefully before starting a project. For more information please go to [Devereauxnc.com](http://Devereauxnc.com).**



## **Join the Devereaux Yahoo Group**

This is a closed group for members of the Devereaux Subdivision. It will be used to share conversations about happenings in the neighborhood. Subscribe to:

**[Devereauxnc-subscribe@yahoogroups.com](mailto:Devereauxnc-subscribe@yahoogroups.com)**

## Devereaux Devil Rays Swim Team



Devereaux supports a community swim team—The Devereaux Devil Rays. Registration for swimmers ages 4-18 is on going and the first day of practice is May 14th. Pasta Pump Up and parents meeting about the upcoming swim season will be announced shortly. Please contact: Nomy Grant for a registration form: [nomyh@hotmail.com](mailto:nomyh@hotmail.com). Swim meets are on Tuesday nights in June and July.

## Recreation Committee



The Rec Committee organizes community events to help bring us together and to add too our sense of community. The committee best represents that Devereaux is what we make it. To help Devereaux be all that it can be, contact the Rec committee with your ideas. Here are some of our past organized events:

- » Ladies Ornament Exchange
- » Pumpkin Carving Contest
- » Holiday Celebration with Santa
- » Movie nights
- » Fall Festival
- » Easter Egg Hunt



## Grounds Committee

Devereaux is home to a diverse community wherein we take great pride in the appearance of the neighborhood. The Devereaux Grounds committee discusses ways to improve or maintain the appearance of the neighborhood. A recent example, Mike Rumble, Rich McKelvie, and I met with LandCare to discuss options to grow more grass along the top of the dike and around the back corner of the pond pathway. We were able to set a plan and complete work for new refreshed grass along the dike and added new landscaping in that back corner of the pond area where grass would not grow. You can see the new landscaping as you come in through the front entrance across the pond and gives a nice boost to our most visible common area.



## Devereaux Parking Reminders

The Devereaux Covenants formally prohibit parking on the street in the Community (Article VII Section 3 "Parking Rights"). With that said, the board understands that many families have multiple cars now, as our children have advanced to the driving stage.



We have tried to allow some flexibility in the parking policy to accommodate this situation, provided there is no significant impact to the neighborhood. For the most part, there is great respect for each other and people are judicious in the use of on-street parking. Please park on the driveway or in your garage as much as possible and minimize on-street parking as much as you can. If you have a special request that requires parking on the street, or should you need to resolve a disruptive parking issue in your area of the community, please contact Omega Management for assistance.

Remember that the Board of Directors has the right to fine homeowners for continued violations of the Covenants, so please be considerate in where and when you park in the street.



## Neighborhood Watch

This is a friendly reminder to take a few simple steps like making sure your cars and homes are locked at all times, and keeping an eye on the neighborhood as you are out and about, so that we make ourselves less of a target to those who wish to commit crimes against us. As always, be super careful driving throughout the neighborhood.

The sight lines are not as good as they used to be now that many of our trees and plantings have grown up, so visibility can be limited in some areas. Responsible driving is a simple way we can all work together for the safety of our residents. Thanks for doing your part in joining our Neighborhood Watch program to keep Devereaux safe for all our residents!



Spring is a great time to give your mail post a fresh coat of paint, power wash your house if need be and trim the bushes around your house. All before the weather heats up!

## NEW Devereaux Pool Gate Access

This is to notify all homeowners that access into the pool has changed as of this year. The access function of using a physical fob is no longer in use. The new access system will work off of digital keys from your smartphone. The process is outlined in the following youtube video, which you can access here: [https://www.youtube.com/embed/eAa5FyA\\_kKY](https://www.youtube.com/embed/eAa5FyA_kKY). We will be using the secondary registration process, in which you provide the location ID and request access. The same information is also below in the PDF labeled VizPin User Guide.

### How to get your Digital Key

1. You will first need to download the VizPin app found in the Google Play store or the App Store on an Apple phone.
2. When registering on the app, you will be asked to provide the Location ID .  
**OUR LOCATION ID IS: BML-HQK** (also found on the User Guide PDF in section 2)
3. Once the location ID is input, you will "Request Access"
4. The administrator will receive your request for access and approve the request, which will generate your digital pool key.

**Pool Rules still apply.**

**No one under 14 will be granted a digital key.**

**No non-Devereaux Resident will be provided a digital key**

*Please note that Omega will be the administrator for the digital pool keys. You will not be able to access the pool until you follow the instructions and get your digital key.*

### How to Access the Pool using your Digital Key

When you get to the pool gate, open the VizPin App

Select the Devereaux Homeowners Association Pool Gate key that you were granted.

Open the gate to enter.

We encourage you to go to [VizPin.com/products](http://VizPin.com/products) to learn more about the system if you have any questions. If you do not have a smartphone, please reach out to Laura Summe at Omega to discuss alternative access options.

### VIZpin SMART User Guide

YOUR PHONE IS YOUR KEY

POWERED BY  
**vizpin**

#### 1 DOWNLOAD & INSTALL

1. Visit the Google Play Store or iTunes App Store on your phone
  2. Search for "VIZpin SMART"
  3. Select and download the VIZpin SMART app
- \* You can also use your browser to find the direct link listing at [VIZpin.com](http://VIZpin.com) and download

#### 2 REGISTER

1. Open the VIZpin SMART app
2. Tap "New User?"
3. Complete all registration fields. The phone number used must be the one for this specific phone
4. You will receive an SMS with a security code after registration is complete
5. Enter the security code in the VIZpin SMART app
6. Enter the Location ID if provided by the Building Manager, otherwise tap "Continue"  
Your Location ID is **BML-HQK**
7. Proceed to login using the phone number and password entered during registration
8. Tap "Allow" for the permission requests when prompted

#### 3 GET KEYS

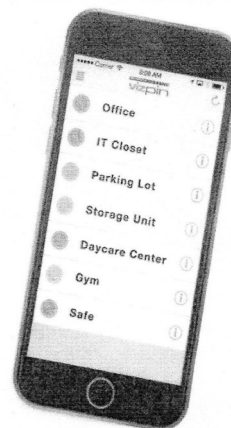
1. The Building Manager must grant you access to the site
2. After access has been granted, tap the grey key to retrieve your VIZpin keys (mobile or WiFi internet connection required)

#### 4 USE VIZpin SMART APP

1. Login and tap the appropriate key to trigger the VIZpin reader and unlock

#### 5 KEY DETAILS

- Bluetooth must be enabled to use the VIZpin SMART app
- Understanding VIZpin Keys:
  - Only green keys can be used to trigger VIZpin readers
  - Red keys have expired and need to be refreshed by tapping the circle arrow icon in the upper right
  - Yellow keys are valid but currently not within the scheduled access hours (This key will change to green at the appropriate time)
- The VIZpin SMART app will indicate which readers are nearby as you walk in- and out-of-range:
  - Highlighted keys indicate the reader is in range
  - Dim keys indicate the reader is out of range



#### GENERAL TROUBLESHOOTING

If you're having problems with the app, try these common solutions first:

- Refresh the VIZpin SMART app
- Disable and re-enable your phone's Bluetooth radio
- Close the VIZpin SMART app and all other apps that are running on your phone (including background apps in your recent app list)
- Reboot your phone
- Disable the Bluetooth Smart feature in the app's settings (Android only)

#### FORGOT YOUR VIZpin SMART PASSWORD?

1. On the VIZpin SMART login screen, tap "Forgot Password"
2. VIZpin will send an SMS that contains a security code
3. Enter the security code in the VIZpin SMART app
4. Enter your new password in the "New Password" and "Confirm Password" fields
5. Tap "Change Password" and login your new password

Contact your Building Manager  
for any questions



## Communication Committee:

The Communication Committee is a new committee formed from feedback from our neighborhood. The committee is responsible for disseminating information happening in and to the community to every homeowner. Part of ensuring information is flowing properly is having forum for homeowners to access information. The Devereaux website, which has been that forum is getting a new look. In the next 30 days, the site will have a revamped look, which will include a calendar function. The calendar will enable homeowners to view events scheduled, from Swim Team meets to Recreation Committee events, to HOA neighborhood quarterly meetings. Be on the lookout for messaging from the Communication Committee on the site's launch date. You will also see a consolidation of communication. With so many platforms from the Yahoo Groups page, to Nextdoor to the Facebook page, the committee will be looking for ways to message to all of these places from one central location.



## HOA Nominating Committee

The HOA Nominating Committee wishes to ask the neighborhood for candidates for HOA board duties. There are two positions that need to be filled starting this fall and volunteers should expect a time commitment of about an hour a month for HOA business. If you wish to be a candidate please send your name, address and a brief bio to Laura Summe with Omega Management (Lsumme@omegamgmt.com) before September 1st, 2019 to be included on the October ballot at the annual meeting.



### **There are so many reasons to log onto the Devereaux website:**

- » Find out what is going on in our neighborhood
  - » Pool Party Request Form
  - » Neighborhood Directory  
(contact Doris at dtrasatto@bellsouth.net)
  - » Up-dates on events
- » Homeowners Documents...and much more!



Devereaux also has a closed Facebook group. Join Today!  
Click under Links at

**devereauxnc.com**

## **Omega Management**

160 NE Maynard Road  
Suite 210  
Cary, NC 27513  
Telephone: (919) 461-0102  
Web: [www.omegamgmt.com](http://www.omegamgmt.com)  
Property Manager: Laura Summe  
[Lsumme@omegamgmt.com](mailto:Lsumme@omegamgmt.com)



### **It's the Law**

**While walking your dog please leash them and make sure you pick up after them.**